

# **BID NOTICE**



<b>Maharashtra State Electricity Distribution Company Limited</b>
<b>Tender No: CGMIT/RDSS/ITOT/22-23/7</b>
<b>Version V1.0</b>
<b>Date : 25-11-22</b>

The Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer),

hereby invites online bids from eligible bidders for the **Tender for Appointment of System Integrator for Redevelopment of MSEDCL IT Systems.** The entire bidding document is available on MSEDCL e-Tendering Website <http://etender.mahadiscom.in> as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL's website. Prospective bidders are therefore requested to regularly check the website for any updates.

**TENDER ESTIMATE: Rs. 1140 lakhs (incl. GST)**

**TENDER FEE: Rs. 29,500/- (incl. GST) via ONLINE PAYMENT ONLY (Non-Refundable).**

**Bid Security:** The bid must be accompanied by Bid Security for an amount equal to Indian **Rs. 11,40,000/- (Rupees Eleven Lakh Forty-thousand only)** for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The bid security can be paid online or through an Unconditional Bank Guarantee from any Nationalized/Scheduled Bank in favour of Maharashtra State Electricity Distribution Co. Ltd., payable at Mumbai as mentioned in the Tender Document (RFP).

The Original Bank Guarantee should be submitted to this office on or before the submission date and time.

Calendar of Events Event	Date and Time
Begin Sale of RFP Document	<b>25-11-2022</b>
Date of submission of pre-bid queries	<b>06-12-2022</b>
Date and time of Pre-BID Meeting (online meeting)	<b>08-12-2022 @15.00 hrs</b> VC link: <a href="https://meet.google.com/jqs-ayge-zxi">https://meet.google.com/jqs-ayge-zxi</a>
Date and time of submission of Bids	<b>22-12-2022 @17.00 hrs</b>
Date of Bid Opening	<b>22-12-2022 @17.15 hrs</b>

## **Qualifying Requirements:**

1. The bidder should be an individual organization registered in India under the Companies Act 1956 or the Companies Act 2013, or a LLP or a Firm registered with the Registrar of firms in India that fulfils the eligibility criteria.
2. The Bidder shall have a valid PAN and GSTIN Number.

3. The bidder must have a minimum average annual turnover of Rs. 55 Crores of the last three audited Financial Years (2019-20, 2020-21, 2021-22).
4. The bidder must have a positive Net Worth in each of the last three audited financial years (2019-20, 2020-21, 2021-22).
5. Bidder shall have experience in Enterprise software development in a Central / State Govt. Organization, PSU or Power sector Company (Generation, Transmission or Distribution) in India, during the last 7 years since the date of publishing of this tender as below :
  - i. Experience in a single project costing not less than the amount equal to Rs. 9.12 Crores (incl. taxes) OR
  - ii. Experience in two projects each costing not less than the amount equal to Rs. 5.70 Crores (incl. taxes) OR
  - iii. Experience in three projects each costing not less than the amount equal to Rs. 4.56 Crores (incl. taxes).
6. The bidder must have at least 100 employees on its payroll at the time of Bidding, performing software design, development, implementation, integration, testing, maintenance and support activities.
7. Bidder should have ISO 9001:2015/IEC 27001 certification.
8. Bidder shall have minimum CMMI Level 5 certification.
9. The Bidder should not have been blacklisted by any Private/ PSU/Central Govt./State Govt. or any other Organization or agencies in India at the time of submission of the bid.

**Brief Scope of Work:**

- i. Upgradation, Design, Development, Implementation, and Commissioning of new web applications such as Consumer Self-service and Employee Self Service by consolidating the following existing applications.
  - a. Document Management System (DMS),
  - b. Customer Relationship Management System(CRM),
  - c. Energy Audit (EA),
  - d. New Connection System (NC),
  - e. Web Self-Service (WSS) system  
and Other related sub-systems.
- ii. Supply, installation and commissioning of Enterprise Databases with 1-year OEM support.
- iii. Re-architect the above applications into cloud-native applications and migration of existing data into the new system.
- iv. Perform application and Infrastructure security audit by CERT-IN empanelled Auditor after GO-Live.
- v. Module-wise Technical training to MSEDCL IT staff.
- vi. Application Maintenance Support for the above applications for the period of one year after stabilization.
- vii. Handholding of the systems after one year of Go-Live.

**Important Note:**

1. Tender documents is available for download only after payment of Tender Fees.

2. The prebid queries must be submitted **48 hours** before the pre bid meeting.
3. If Bidder has not participated in any tender of MSEDCL in the past, then kindly refer the 'Vendor Registration manual' for **WORKS** Tenders available on e-Tender portal and create the '**Contractor**' Account for participating in **Works tender** at [e-Tender portal](#) which can be created at **no cost**.
4. Vendor manuals for Registration & Bid Submission can be found at MSEDCL's eTender Portal ([Download Section](#)).
5. Bidder will be solely responsible for any mistake in account creation/wrong category.

**Chief General Manager (IT),**  
MSEDCL, Prakashgad, 4th Floor  
Plot No G-9, Prof. A. K. Marg, Bandra (East),  
Mumbai 400 051  
[itsystems@mahadiscom.in](mailto:itsystems@mahadiscom.in)

## Pre-Bid Query Format

Tender Name: *Tender for Appointment of System Integrator for Redevelopment of MSEDCL IT Systems*

Tender No. : *CGMIT/RDSS/ITOT/22-23/7*

Name of the Company:

Name of Key Person:

Key Person Contact details:                      Mobile:                      Email:

Tender Purchased: YES/NO:

### RFP Section & Clause

Sr.no	Subject	RFP Section & Clause No.	RFP Clause	Query & Justification

### Note:

1. The Pre-Bid Queries must be sent **48 hours before** the start of the Pre-Bid meeting in the above-prescribed format only. Any query sent afterwards shall not be entertained.
2. Pre-Bid queries should be sent to [itsystems@mahadiscom.in](mailto:itsystems@mahadiscom.in) only. Other modes of communication shall not be accepted.
3. The queries should be mailed in **Microsoft Excel (\*.xlsx) format** only.
4. MSEDCL is not bound to reply all queries.
5. Replies of Pre-Bid Queries shall be published on MSEDCL eTender website.