

Corrigendum

Sr. no.	RFP Section/Clause	Existing Clause	Revised Clause
1	6. SCOPE OF WORK - 6.3. DETAILED SCOPE Page no.36 Point no: xxiv	xxiv. ONSITE & OFF-SITE SUPPORT	xxiv. Support during the Contract period.
2	6. SCOPE OF WORK - 6.3. DETAILED SCOPE page 35 Point no. XV	xv. Bidder should prioritize the OTP message so that it is received/ delivered within 15 seconds.	xv. Bidder should prioritize the OTP message so that it is received/ delivered within 30 seconds. Average Message Delivery Time: OTP-30 seconds Others - 60 seconds
3	8.1. SERVICE LEVEL AGREEMENT C) Penalty for uptime of SMSC solution.	1) Minimum uptime for the Outbound Text Message: 99.99% 2) Average Message Delivery Time: OTP- 15 seconds Others- 30 seconds 3) Bulk SMS API Capacity (TPS): 60,000 /second.	1) Minimum uptime for the Outbound Text Message: 99.99% 2) Average Message Delivery Time: OTP- 30 seconds Others- 60 seconds 3) Bulk SMS API Capacity (TPS): 60,000 /second.
4	7.6. INDEMNITY Page 42	d) the act or omission of the Vendor or the Vendor's employees, agents or the Board. The intention of the Vendor should be that, such indemnity shall apply whether or not the claims arise from the joint or concurrent negligence of the Board.	d) the wrongful act or omission of the Vendor or the Vendor's employees, agents or the Board. The intention of the Vendor should be that, such indemnity shall apply whether or not the claims arise from the joint or concurrent negligence of the Board.
5	5. BIDDING PROCEDURE AND INSTRUCTION TO BIDDERS 5.1. CONDITIONS FOR AWARD OF CONTRACT	A written power of attorney authorizing the signatory of the bid to commit the bidder.	A written power of attorney duly notarized on appropriate stamp paper , authorizing the person(s) signing the bid has(ve) the authority to sign the bid and thus that the bid is binding upon the Bidder during the full period of its validity.
6	BRIEF SCOPE: Page no.33 Point no. ii	ii. Voice bases SMS for Outbound Calling campaigns.	ii. Voice bases SMS for Outbound Calling campaigns. Bidder should record voice as per MSEDCL Scripts from professional voice artists and get it approved by MSEDCL.
7	12. ANNEXURE 4 - SCHEDULE OF PRICE BID	Column D: Any other charges* (eg. DLT charges, etc.) (Rs.)	Column D: DLT charges# (Rs.) Column E: Any other charges (Rs.)

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8	12. ANNEXURE 4 - SCHEDULE OF PRICE BID	NIL	Note Added: #In case MSEDCL's header is granted TRAI exemption during the contract period then TRAI charges and DLT charges shall not be payable to the Bidder from the date of grant of exemption.