

**Annexure-A(Pre Bid Query responses of RFP for “Supply, Installation & Commissioning of IT Infra in 124 towns under IPDS Scheme”)**

Sr.No	Vendor Name	Clause No.	RFP Section & Clause	Page No.	Description in RFP	Query	M.S.E.D.C.L Response	
1	Eternus Solutions	2	Section-IV, Clause No.2	1	Two similar completed work each costing not less than the amount equal to 3.99Cores	We request you to change that to one completed orders and amount less than 2 crores	As per RFP	
2	Eternus Solutions	10	Section-IV, Clause No.10	2	Bidder should have provided support or AMC service for computer peripherals for overall quantity of at least 100 PCs/Printers /UPS in last three financial years	We request you to change this as Bidder/OEM As OEM can and has provided AMC service as they have service support centre at each state.	Bidder/OEM should have provided support or AMC service for computer peripherals for overall quantity of at least 100 PCs/Printers /UPS in last three financial years	
3	Hitachi Systems Ltd.		Appendix-H	2	Appendix H- Mandatory technical specs & direction for evaluation (Pg. 1-15)	This section is not added in the purchased RFP anywhere. Kindly confirm and provide us with the same.	As per revised RFP	
4	M/s Pace	14.1.1(A)	Section-VIII, Clause No.14.1.1(A)	5	<b>Activity:</b> Supply, Installation, testing, Commissioning & Configuration of Hardware, Networks & Operating System	90% of cost to be paid against delivery of goods to the end locations	As per RFP	
5	M/s Pace	14.1.1(B)	Section-VIII, Clause No.14.1.1(b)	5	<b>Milestones:</b> a) After 3 months of go live date, based on	10% of cost to be paid against installation at end locations	As per RFP	
6	M/s Pace	31(a)	Appendix C, clause No. 31(a)	7	<b>Technical Specification : All in one desktop</b>			
					<b>Specification</b>	<b>Minimum Requirement</b>		
			Sr No.3	7	Processor Clock Speed	1.5 GHz	3.4 GHz or higher	3 GHz or higher
			Sr No.6	7	Bundled Software	MS Office 2016 (Perpetual licensed copy)	Please clarify - Standard or Professional	Standard
			Sr No.8	7	Monitor	Min. 19 inch	21.5 inch or higher	21.5 inch or higher

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			Sr No.10	7	Memory (RAM)	Min. 8 GB DDR4	Min 8 GB DDR4 RAM expandable upto 32GB	Min 8 GB DDR4 RAM expandable upto 32GB
			Sr No.14A	7	USB	Min 2 USB	6 USB ports	min. 6 USB ports(including USB port for Keyboard and mouse)
			Sr No.18	8	Keyboard	Branded (Wired)	of same OEM	As per RFP
			Sr No.19	8	Mouse	Branded (Wired)	of same OEM	As per RFP
7	M/s Pace		Appendix C, clause No. 3I(a)	7	Not mentioned in RFP	Not mentioned in RFP	Additional point to be added - Certifications EPAT gold India Registered Windows 10 Certified Ubuntu Certified	As per RFP
8	M/s Pace	3I(c)	Appendix C, clause No. 3I(c)	9	Not mentioned in RFP	Not mentioned in RFP	Required Additional points <b>Protections:</b> 1) input current protection- 10A 2)Battery over volage Protection - Yes 3)Battery deep discharge protection - Yes 4)Surge Protection - Yes 5)Display - 3 LED DISPLAY 6)Recharge Time - 6 Hrs 7)High Efficiency >94% 8)Charger Feature- a) Current limit and constant voltage charger b)Charger on/ off controlled by CPU c)Protection against over voltage c)charger works even if the input switch is in OFF position, irrespective of input voltage threshold  1. Socket : 4 Indian Sockets BUILT IN – 6A Each 2. UPS BODY: Fire Resistant Body of the UPS 3. Award : Customer Accredited Super	Surge Protection - Yes Certificates : ISO 9001

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9	M/s Dell	3I(a)	Appendix C, clause No. 3I(a)	7	<b>Technical Specification : All in one desktop</b>			
					<b>Specification</b>	<b>Minimum Requirement</b>	<b>Considering 19.5" display</b>	
			Sr No.9	7	Resolution	1920*1080	<b>1600x900</b> As per Industry standard majority of 19.5 display AIO comes with 1600x900 resolution whereas 21.5" display AIO comes with 1920x1080. between both the display cost difference is too high. Hence in order to have maximum competition we request to change resolution from 1920x1080 to 1600x900 which will allow all OEMs to be on same platform to compete.	No change
			Sr No.14c	7	HDMI	Integrated	<b>HDMI/Display</b> Video Port will vary from OEM to OEM. Normally in AIO display port is common with all OEMs. Hence in order to have all OEMs to be on common ground to quote. Our request is to consider HDMI/Display port so that all OEMs can participate equally.	HDMI/Display
			Sr No.20	8	Webcam	Integrated/External with 1080p resolution	<b>HD webcam</b> our request is to keep HD webcam so that all OEMs can participate	Integrated with Min HD resolution
				7	chipset	Not mentioned in RFP	7th generation chipset our request is to consider 7th generation or better chipset with 19.5" AIO as "H series" chipset can also get quoted with older technologies	As per RFP

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				7	Certification	Not mentioned in RFP	<b>TCO , Energy star 6.1, EPEAT India</b> In order to avoid lower end consumer model to be quoted in department our request is to incorporate certifications like Energy star 6.1, EPEAT India and TCO certified products. These products are manufactured considering energy savings and environmental safety in mind.	As per RFP
10	M/s Dell	31(a)	Appendix C, clause No. 31(a)		<b>Technical Specification : All in one desktop</b>			
					<b>Specification</b>	<b>Minimum Requirement</b>	<b>Considering 21.5" display</b>	
			Sr No.14c	7	HDMI	Integrated	<b>HDMI/Display</b> Video Port will vary from OEM to OEM. Normally in AIO display port is common with all OEMs. Hence in order to have all OEMs to be on common ground to quote. Our request is to consider HDMI/Display port so that all OEMs can participate equally.	HDMI/Display
			Sr No.8	7	Monitor	Min. 19 inch	<b>Min 21.5</b> if resolution 1920x1080 is required, than our request is to change the display to 21.5" AIO so that all OEMs can quote on same page.	21.5 inch or higher
				7	chipset	Not mentioned in RFP	<b>Q series chipset</b> with higher display comes better quality business chipset and hence our request if going for higher resolution to keep Q series chipset which is available with all OEM. This is best chipset from Intel which gives optimum performance and lots of inbuilt features. This will allow OEM like us to participate equally in the bid.	As per RFP

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				7	Certification	Not mentioned in RFP	<p><b>TCO , Energy star 6.1, EPEAT India</b>            In order to avoid lower end consumer model to be quoted in department our request is to incorporate certifications like Energy star 6.1, EPEAT India and TCO certified products. These products are manufactured considering energy savings and environmental safety in mind.</p>	As per RFP