

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:MAY-2024

Period : 01-APR-24 to 30-APR-24

Date: 29/05/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	151	151	151	3:12:38	0	151	0	100.00
2	AHMADPUR	0	34	34	34	6:47:39	0	34	0	100.00
3	AHMEDNAGAR	0	1418	1418	1418	4:50:48	0	1128	290	79.55
4	AKKALKOT	0	82	82	82	7:02:56	0	82	0	100.00
5	AKOLA	0	9501	9501	9501	6:55:11	0	6412	3089	67.49
6	AKOT	0	373	373	373	4:50:55	0	371	2	99.46
7	AMALNER	0	106	106	106	12:29:14	0	36	70	33.96
8	AMBEJOGAI	0	647	647	647	5:51:36	0	635	12	98.15
9	AMRAVATI	0	3641	3641	3641	5:41:10	0	2733	908	75.06
10	ANJANGAON	0	37	37	37	14:06:22	0	23	14	62.16

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11	ARVI	0	25	25	25	2:24:00	0	25	0	100.00
12	ASHTA	0	22	22	22	15:47:24	0	19	3	86.36
13	AUSA	0	128	128	128	6:56:54	0	126	2	98.44
14	BALAPUR	0	64	64	64	10:50:03	0	60	4	93.75
15	BALLARPUR	0	102	102	102	8:38:42	0	102	0	100.00
16	BARAMATI	0	49	49	49	5:33:54	0	49	0	100.00
17	BARSHI	0	234	234	234	6:25:08	0	234	0	100.00
18	BASMATH	0	18	18	18	16:49:32	0	17	1	94.44
19	BEED	0	639	639	639	3:34:31	0	552	87	86.38
20	BHADRAWATI	0	33	33	33	4:58:11	0	33	0	100.00
21	BHANDARA	0	229	229	229	1:41:42	0	221	8	96.51
22	BHUSAVAL	0	1019	1019	1019	9:20:29	0	545	474	53.48
23	BRAHMAPURI	0	41	41	41	4:51:04	0	41	0	100.00
24	BULDHANA	0	481	481	481	3:16:26	0	481	0	100.00
25	CHALISGAON	0	86	86	86	8:03:12	0	54	32	62.79
26	CHANDRAPUR	0	1773	1773	1773	10:29:19	0	878	895	49.52
27	CHIKHLI	0	116	116	116	6:44:40	0	112	4	96.55
28	CHIPLUN	0	51	51	51	5:17:22	0	38	13	74.51
29	CHOPDA	0	34	34	34	14:40:39	0	22	12	64.71
30	DAHANU	0	358	358	358	4:22:44	0	356	2	99.44
31	DARYAPUR	0	74	74	74	13:03:28	0	71	3	95.95
32	DAUND	0	62	62	62	2:32:54	0	62	0	100.00
33	DEGLUR	0	52	52	52	16:41:42	0	44	8	84.62
34	DEOLALI	0	443	443	443	4:30:05	0	393	50	88.71
35	DHARANGAON	0	13	13	13	6:46:09	0	13	0	100.00
36	DHULE	0	650	650	650	9:38:52	0	344	306	52.92
37	DIGRAS	0	70	70	70	4:50:29	0	70	0	100.00
38	DONDAICHA	0	52	52	52	2:50:46	0	52	0	100.00

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39	ERANDOL	0	8	8	8	5:52:30	0	8	0	100.00
40	GADCHIROLI	0	46	46	46	3:13:03	0	46	0	100.00
41	GANGAKHED	0	18	18	18	7:06:19	0	18	0	100.00
42	GONDIA	0	490	490	490	3:17:37	0	441	49	90.00
43	GREATER MUMBAI	0	30893	30893	30893	2:29:53	0	28909	1984	93.58
44	HINGANGHAT	0	148	148	148	2:12:01	0	135	13	91.22
45	HINGOLI	0	162	162	162	10:52:10	0	136	26	83.95
46	ICHALKARANJI	0	518	518	518	2:44:25	0	493	25	95.17
47	IGATPURI	0	34	34	34	6:07:04	0	34	0	100.00
48	JAISINGPUR	0	43	43	43	6:29:24	0	40	3	93.02
49	JALNA	0	752	752	752	1:54:04	0	709	43	94.28
50	JINTUR	0	12	12	12	15:19:29	0	12	0	100.00
51	KAMPTEE	0	76	76	76	1:33:00	0	74	2	97.37
52	KANNAD	0	16	16	16	7:03:22	0	15	1	93.75
53	KARAD	0	34	34	34	5:35:18	0	34	0	100.00
54	KARANJA	0	113	113	113	7:27:55	0	112	1	99.11
55	KATOL	0	70	70	70	1:43:43	0	70	0	100.00
56	KHAMGAON	0	160	160	160	9:02:57	0	96	64	60.00
57	KHOPOLI	0	114	114	114	2:53:06	0	114	0	100.00
58	KOLHAPUR	0	4091	4091	4091	1:59:29	0	3875	216	94.72
59	KOPARGAON	0	42	42	42	2:23:51	0	39	3	92.86
60	LATUR	0	2117	2117	2117	2:15:06	0	1969	148	93.01
61	LONAVALA	0	231	231	231	5:13:58	0	230	1	99.57
62	MAJALGAON	0	17	17	17	7:10:13	0	16	1	94.12
63	MALEGAON	0	204	204	204	16:38:43	0	20	184	9.80
64	MALKAPUR	0	71	71	71	3:22:49	0	70	1	98.59
65	MANMAD	0	57	57	57	4:47:09	0	57	0	100.00
66	MEHKAR	0	31	31	31	7:26:18	0	30	1	96.77

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67	MORSHI	0	47	47	47	11:59:57	0	40	7	85.11
68	MURTIJAPUR	0	96	96	96	2:14:15	0	96	0	100.00
69	NAGPUR	0	3412	3412	3412	1:15:09	0	3352	60	98.24
70	NALASOPARA	0	3691	3691	3691	3:42:52	0	3313	378	89.76
71	NANDED	0	2928	2928	2928	9:22:24	0	1561	1367	53.31
72	NANDURA	0	52	52	52	11:00:45	0	44	8	84.62
73	NANDURBAR	0	254	254	254	9:01:03	0	147	107	57.87
74	NASHIK	0	4580	4580	4580	6:24:03	0	3626	954	79.17
75	NAVI MUMBAI	0	8173	8173	8173	6:04:02	0	6251	1922	76.48
76	NILANGA	0	38	38	38	2:12:38	0	38	0	100.00
77	OSMANABAD	0	442	442	442	4:19:13	0	352	90	79.64
78	OZAR	0	16	16	16	10:11:15	0	16	0	100.00
79	PACHORA	0	30	30	30	11:58:54	0	19	11	63.33
80	PAITHAN	0	27	27	27	12:42:36	0	25	2	92.59
81	PALGHAR	0	1048	1048	1048	4:41:29	0	1046	2	99.81
82	PANDHARPUR	0	67	67	67	5:48:21	0	67	0	100.00
83	PANVEL	0	5300	5300	5300	2:02:01	0	5026	274	94.83
84	PARBHANI	0	1045	1045	1045	13:18:25	0	333	712	31.87
85	PARLI	0	50	50	50	5:24:35	0	47	3	94.00
86	PAROLA	0	2	2	2	4:30:00	0	2	0	100.00
87	PATHRI	0	12	12	12	18:49:29	0	12	0	100.00
88	PEN	0	55	55	55	2:06:33	0	55	0	100.00
89	PHALTAN	0	61	61	61	6:52:55	0	59	2	96.72
90	PULGAON	0	32	32	32	8:01:41	0	31	1	96.87
91	PUNE CITY	0	55639	55639	55639	5:15:54	0	44249	11390	79.53
92	PURNA	0	21	21	21	10:02:51	0	21	0	100.00

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93	PUSAD	0	150	150	150	11:54:58	0	141	9	94.00
94	RATNAGIRI	0	145	145	145	2:34:45	0	135	10	93.10
95	SAILU	0	26	26	26	11:58:48	0	26	0	100.00
96	SANGAMNER	0	110	110	110	1:58:55	0	110	0	100.00
97	SANGLI	0	1026	1026	1026	5:27:42	0	769	257	74.95
98	SATANA	0	3	3	3	15:40:00	0	3	0	100.00
99	SATARA	0	413	413	413	7:28:44	0	296	117	71.67
100	SHAHADA	0	53	53	53	12:25:32	0	51	2	96.23
101	SHEGAON	0	176	176	176	3:49:25	0	176	0	100.00
102	SHIRPUR	0	28	28	28	9:27:25	0	28	0	100.00
103	SILLOD	0	20	20	20	13:06:00	0	20	0	100.00
104	SINNAR	0	48	48	48	6:10:00	0	48	0	100.00
105	SOLAPUR	0	1518	1518	1518	8:26:27	0	964	554	63.50
106	TALEGAON	0	389	389	389	3:56:21	0	380	9	97.69
107	TASGAON	0	16	16	16	3:18:45	0	16	0	100.00
108	TULJAPUR	0	51	51	51	6:51:17	0	50	1	98.04
109	TUMSAR	0	83	83	83	4:15:18	0	83	0	100.00
110	UDGIR	0	176	176	176	3:32:03	0	147	29	83.52
111	UMARGA	0	53	53	53	8:15:37	0	53	0	100.00
112	UMARKHED	0	113	113	113	3:55:51	0	110	3	97.35
113	UMRED	0	63	63	63	7:59:03	0	63	0	100.00
114	URAN-ISLAMPUR	0	40	40	40	4:09:00	0	40	0	100.00
115	VAIJAPUR	0	5	5	5	19:44:17	0	3	2	60.00
116	VASAI	0	555	555	555	3:21:52	0	486	69	87.57
117	VIRAR	0	2424	2424	2424	4:49:14	0	2064	360	85.15
118	VITA	0	48	48	48	5:23:29	0	47	1	97.92
119	WADGAON	0	209	209	209	7:16:09	0	138	71	66.03
120	WAI	0	51	51	51	2:15:18	0	51	0	100.00
121	WANI	0	114	114	114	10:32:29	0	98	16	85.96
122	WARDHA	0	178	178	178	1:36:42	0	177	1	99.44

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123	WARORA	0	45	45	45	6:54:40	0	45	0	100.00
124	WARUD	0	35	35	35	4:44:34	0	35	0	100.00
125	WASHIM	0	87	87	87	5:59:14	0	87	0	100.00
126	YAVATMAL	0	785	785	785	4:45:57	0	643	142	81.91
127	YAWAL	0	7	7	7	2:08:34	0	7	0	100.00
128	YEOLA	0	51	51	51	12:43:49	0	39	12	76.47

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