

**Format: D3 - Townwise Complaint statistics Report**

**Level of Monitoring:PFC/Mop**

**Name of State:Maharashtra**

**Name of Discom:MSEDCL**

**Report Month:MAR-2024**

**Period : 01-FEB-24 to 29-FEB-24**

**Date: 27/03/2024**

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	59	59	59	2:24:24	0	59	0	100.00
2	AHMADPUR	0	10	10	10	5:42:00	0	10	0	100.00
3	AHMEDNAGAR	0	796	796	796	3:39:02	0	710	86	89.20
4	AKKALKOT	0	15	15	15	5:20:00	0	15	0	100.00
5	AKOLA	0	3994	3994	3994	5:16:37	0	3175	819	79.49
6	AKOT	0	33	33	33	1:36:22	0	33	0	100.00
7	AMALNER	0	28	28	28	14:03:55	0	15	13	53.57
8	AMBEJOGAI	0	218	218	218	7:11:03	0	214	4	98.17
9	AMRAVATI	0	1002	1002	1002	3:11:03	0	888	114	88.62
10	ANJANGAON	0	7	7	7	11:48:46	0	5	2	71.43

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11	ARVI	0	1	1	1	1:00:00	0	1	0	100.00
12	ASHTA	0	9	9	9	8:53:20	0	9	0	100.00
13	AUSA	0	36	36	36	13:19:57	0	31	5	86.11
14	BALAPUR	0	22	22	22	9:40:21	0	22	0	100.00
15	BALLARPUR	0	39	39	39	9:18:28	0	39	0	100.00
16	BARAMATI	0	58	58	58	3:39:19	0	58	0	100.00
17	BARSHI	0	33	33	33	6:16:22	0	33	0	100.00
18	BASMATH	0	7	7	7	18:54:41	0	1	6	14.29
19	BEED	0	182	182	182	1:57:13	0	169	13	92.86
20	BHADRAWATI	0	20	20	20	7:39:00	0	20	0	100.00
21	BHANDARA	0	91	91	91	1:30:12	0	91	0	100.00
22	BHUSAVAL	0	212	212	212	10:21:52	0	118	94	55.66
23	BRAHMAPURI	0	27	27	27	4:13:06	0	27	0	100.00
24	BULDHANA	0	482	482	482	1:59:53	0	482	0	100.00
25	CHALISGAON	0	47	47	47	10:55:17	0	24	23	51.06
26	CHANDRAPUR	0	607	607	607	5:13:31	0	486	121	80.07
27	CHIKHLI	0	33	33	33	2:47:16	0	33	0	100.00
28	CHIPLUN	0	29	29	29	5:33:40	0	22	7	75.86
29	CHOPDA	0	12	12	12	14:49:29	0	12	0	100.00
30	DAHANU	0	203	203	203	1:43:27	0	203	0	100.00
31	DARYAPUR	0	3	3	3	8:00:00	0	3	0	100.00
32	DAUND	0	69	69	69	2:20:00	0	69	0	100.00
33	DEGLUR	0	15	15	15	18:57:31	0	9	6	60.00
34	DEOLALI	0	116	116	116	6:15:50	0	89	27	76.72
35	DHARANGAON	0	9	9	9	7:59:19	0	8	1	88.89
36	DHULE	0	340	340	340	5:38:28	0	265	75	77.94
37	DIGRAS	0	16	16	16	7:41:15	0	16	0	100.00
38	DONDAICHA	0	16	16	16	2:48:45	0	16	0	100.00

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39	ERANDOL	0	1	1	1	8:00:00	0	1	0	100.00
40	GADCHIROLI	0	17	17	17	5:24:42	0	17	0	100.00
41	GANGAKHED	0	9	9	9	7:13:20	0	9	0	100.00
42	GONDIA	0	80	80	80	0:59:15	0	80	0	100.00
43	GREATER MUMBAI	0	12863	12863	12863	1:31:19	0	12541	322	97.50
44	HINGANGHAT	0	58	58	58	2:50:09	0	53	5	91.38
45	HINGOLI	0	67	67	67	5:05:17	0	66	1	98.51
46	ICHALKARANJI	0	274	274	274	2:21:09	0	270	4	98.54
47	IGATPURI	0	28	28	28	8:00:00	0	28	0	100.00
48	JAISINGPUR	0	11	11	11	1:32:44	0	11	0	100.00
49	JALNA	0	256	256	256	1:38:32	0	250	6	97.66
50	JINTUR	0	7	7	7	6:33:24	0	6	1	85.71
51	KAMPTEE	0	61	61	61	1:30:23	0	60	1	98.36
52	KANNAD	0	7	7	7	6:00:00	0	7	0	100.00
53	KARAD	0	29	29	29	6:18:37	0	29	0	100.00
54	KARANJA	0	83	83	83	6:05:34	0	81	2	97.59
55	KATOL	0	20	20	20	2:00:00	0	20	0	100.00
56	KHAMGAON	0	89	89	89	8:19:44	0	53	36	59.55
57	KHOPOLI	0	19	19	19	5:59:21	0	19	0	100.00
58	KOLHAPUR	0	2114	2114	2114	1:37:13	0	2033	81	96.17
59	KOPARGAON	0	6	6	6	0:20:00	0	6	0	100.00
60	LATUR	0	602	602	602	6:43:25	0	416	186	69.10
61	LONAVALA	0	87	87	87	3:18:37	0	87	0	100.00
62	MAJALGAON	0	4	4	4	11:43:27	0	4	0	100.00
63	MALEGAON	0	153	153	153	16:36:38	0	15	138	9.80
64	MALKAPUR	0	30	30	30	4:27:35	0	30	0	100.00
65	MANMAD	0	84	84	84	9:13:46	0	79	5	94.05
66	MEHKAR	0	17	17	17	8:47:57	0	14	3	82.35

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67	MORSHI	0	5	5	5	0:48:00	0	5	0	100.00
68	MURTIJAPUR	0	26	26	26	3:29:46	0	25	1	96.15
69	NAGPUR	0	1343	1343	1343	1:08:50	0	1328	15	98.88
70	NALASOPARA	0	1399	1399	1399	2:31:11	0	1309	90	93.57
71	NANDED	0	725	725	725	8:42:12	0	420	305	57.93
72	NANDURA	0	28	28	28	9:44:47	0	28	0	100.00
73	NANDURBAR	0	97	97	97	5:06:50	0	80	17	82.47
74	NASHIK	0	3059	3059	3059	5:46:19	0	2553	506	83.46
75	NAVI MUMBAI	0	2863	2863	2863	3:18:34	0	2729	134	95.32
76	NILANGA	0	9	9	9	6:18:37	0	9	0	100.00
77	OSMANABAD	0	87	87	87	2:05:01	0	81	6	93.10
78	OZAR	0	41	41	41	3:27:48	0	41	0	100.00
79	PACHORA	0	10	10	10	11:17:23	0	10	0	100.00
80	PAITHAN	0	11	11	11	18:36:29	0	11	0	100.00
81	PALGHAR	0	211	211	211	1:26:10	0	210	1	99.53
82	PANDHARPUR	0	28	28	28	5:40:43	0	28	0	100.00
83	PANVEL	0	2180	2180	2180	2:23:10	0	2100	80	96.33
84	PARBHANI	0	189	189	189	12:49:08	0	64	125	33.86
85	PARLI	0	15	15	15	11:26:21	0	12	3	80.00
86	PAROLA	0	2	2	2	21:00:00	0	2	0	100.00
87	PATHRI	0	5	5	5	14:33:31	0	5	0	100.00
88	PEN	0	36	36	36	3:36:40	0	36	0	100.00
89	PHALTAN	0	18	18	18	7:02:59	0	18	0	100.00
90	PULGAON	0	8	8	8	6:22:30	0	8	0	100.00
91	PUNE CITY	0	29120	29120	29120	3:28:57	0	26296	2824	90.30
92	PURNA	0	5	5	5	11:34:46	0	4	1	80.00

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93	PUSAD	0	41	41	41	7:43:51	0	40	1	97.56
94	RATNAGIRI	0	79	79	79	5:45:36	0	61	18	77.22
95	SAILU	0	5	5	5	17:33:31	0	4	1	80.00
96	SANGAMNER	0	53	53	53	1:04:32	0	53	0	100.00
97	SANGLI	0	272	272	272	2:06:38	0	253	19	93.01
98	SATANA	0	8	8	8	4:52:30	0	8	0	100.00
99	SATARA	0	184	184	184	8:50:41	0	116	68	63.04
100	SHAHADA	0	28	28	28	7:14:20	0	26	2	92.86
101	SHEGAON	0	49	49	49	1:00:00	0	49	0	100.00
102	SHIRPUR	0	5	5	5	11:24:00	0	5	0	100.00
103	SILLOD	0	11	11	11	14:31:36	0	10	1	90.91
104	SINNAR	0	26	26	26	8:06:41	0	25	1	96.15
105	SOLAPUR	0	415	415	415	5:07:40	0	340	75	81.93
106	TALEGAON	0	224	224	224	4:53:33	0	223	1	99.55
107	TASGAON	0	5	5	5	11:36:00	0	5	0	100.00
108	TULJAPUR	0	21	21	21	15:31:55	0	15	6	71.43
109	TUMSAR	0	13	13	13	6:13:51	0	13	0	100.00
110	UDGIR	0	41	41	41	4:28:13	0	34	7	82.93
111	UMARGA	0	19	19	19	15:32:47	0	18	1	94.74
112	UMARKHED	0	27	27	27	4:59:32	0	26	1	96.30
113	UMRED	0	31	31	31	4:15:05	0	31	0	100.00
114	URAN-ISLAMPUR	0	15	15	15	1:24:00	0	15	0	100.00
115	VAIJAPUR	0	10	10	10	17:27:31	0	8	2	80.00
116	VASAI	0	274	274	274	1:58:19	0	260	14	94.89
117	VIRAR	0	700	700	700	4:20:39	0	598	102	85.43
118	VITA	0	9	9	9	3:00:00	0	9	0	100.00
119	WADGAON	0	42	42	42	1:38:25	0	41	1	97.62
120	WAI	0	18	18	18	1:43:20	0	18	0	100.00
121	WANI	0	16	16	16	5:37:07	0	15	1	93.75
122	WARDHA	0	29	29	29	0:49:39	0	29	0	100.00

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123	WARORA	0	49	49	49	11:07:21	0	49	0	100.00
124	WARUD	0	8	8	8	2:15:00	0	8	0	100.00
125	WASHIM	0	37	37	37	7:06:09	0	36	1	97.30
126	YAVATMAL	0	147	147	147	1:30:32	0	145	2	98.64
127	YAWAL	0	5	5	5	9:48:00	0	5	0	100.00
128	YEOLA	0	22	22	22	8:13:04	0	20	2	90.91

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