

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2024

Period : 01-JAN-24 to 31-JAN-24

Date: 28/02/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	50	50	50	2:08:24	0	50	0	100.00
2	AHMADPUR	0	8	8	8	8:30:00	0	8	0	100.00
3	AHMEDNAGAR	0	654	654	654	3:33:28	0	573	81	87.61
4	AKKALKOT	0	9	9	9	7:20:00	0	9	0	100.00
5	AKOLA	0	3042	3042	3042	4:16:03	0	2568	474	84.42
6	AKOT	0	48	48	48	2:08:45	0	48	0	100.00
7	AMALNER	0	16	16	16	9:31:25	0	10	6	62.50
8	AMBEJOGAI	0	174	174	174	5:43:12	0	172	2	98.85
9	AMRAVATI	0	742	742	742	3:26:45	0	648	94	87.33
10	ANJANGAON	0	18	18	18	9:22:18	0	18	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2024

Period : 01-JAN-24 to 31-JAN-24

Date: 28/02/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
11	ARVI	0	1	1	1	2:00:00	0	1	0	99.99
12	ASHTA	0	5	5	5	3:12:00	0	5	0	100.00
13	AUSA	0	31	31	31	12:24:22	0	30	1	96.77
14	BALAPUR	0	30	30	30	4:51:35	0	28	2	93.33
15	BALLARPUR	0	29	29	29	7:14:29	0	29	0	100.00
16	BARAMATI	0	12	12	12	5:30:00	0	12	0	100.00
17	BARSHI	0	56	56	56	4:55:43	0	56	0	100.00
18	BASMATH	0	5	5	5	15:08:17	0	2	3	40.00
19	BEED	0	127	127	127	3:12:49	0	110	17	86.61
20	BHADRAWATI	0	14	14	14	3:38:34	0	14	0	100.00
21	BHANDARA	0	34	34	34	1:49:14	0	33	1	97.06
22	BHUSAVAL	0	294	294	294	12:45:56	0	116	178	39.46
23	BRAHMAPURI	0	19	19	19	1:25:16	0	19	0	100.00
24	BULDHANA	0	182	182	182	2:39:14	0	182	0	100.00
25	CHALISGAON	0	38	38	38	8:04:21	0	26	12	68.42
26	CHANDRAPUR	0	406	406	406	5:32:22	0	311	95	76.60
27	CHIKHLI	0	30	30	30	2:25:48	0	29	1	96.67
28	CHIPLUN	0	29	29	29	4:36:10	0	24	5	82.76
29	CHOPDA	0	11	11	11	7:21:49	0	11	0	100.00
30	DAHANU	0	292	292	292	1:50:58	0	292	0	100.00
31	DARYAPUR	0	6	6	6	5:00:00	0	6	0	100.00
32	DAUND	0	60	60	60	3:16:00	0	60	0	100.00
33	DEGLUR	0	16	16	16	15:53:09	0	12	4	75.00
34	DEOLALI	0	201	201	201	5:46:30	0	171	30	85.07
35	DHARANGAON	0	8	8	8	1:37:30	0	8	0	100.00
36	DHULE	0	345	345	345	8:23:31	0	205	140	59.42
37	DIGRAS	0	14	14	14	6:33:24	0	12	2	85.71
38	DONDAICHA	0	7	7	7	1:51:26	0	7	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2024

Period : 01-JAN-24 to 31-JAN-24

Date: 28/02/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	17	17	17	3:03:10	0	16	1	94.12
41	GANGAKHED	0	22	22	22	11:34:03	0	21	1	95.45
42	GONDIA	0	62	62	62	3:11:53	0	55	7	88.71
43	GREATER MUMBAI	0	11669	11669	11669	1:35:49	0	11314	355	96.96
44	HINGANGHAT	0	24	24	24	1:42:14	0	24	0	100.00
45	HINGOLI	0	50	50	50	8:10:46	0	47	3	94.00
46	ICHALKARANJI	0	164	164	164	3:14:42	0	156	8	95.12
47	IGATPURI	0	24	24	24	5:52:14	0	23	1	95.83
48	JAISINGPUR	0	11	11	11	2:49:05	0	11	0	100.00
49	JALNA	0	339	339	339	2:40:44	0	326	13	96.17
50	JINTUR	0	11	11	11	11:03:46	0	10	1	90.91
51	KAMPTEE	0	27	27	27	1:08:53	0	27	0	100.00
52	KANNAD	0	9	9	9	7:00:00	0	9	0	100.00
53	KARAD	0	24	24	24	4:02:30	0	24	0	100.00
54	KARANJA	0	45	45	45	3:30:23	0	45	0	100.00
55	KATOL	0	7	7	7	3:33:24	0	7	0	100.00
56	KHAMGAON	0	41	41	41	5:52:29	0	30	11	73.17
57	KHOPOLI	0	52	52	52	4:50:18	0	51	1	98.08
58	KOLHAPUR	0	1837	1837	1837	1:43:23	0	1769	68	96.30
59	KOPARGAON	0	25	25	25	3:49:24	0	21	4	84.00
60	LATUR	0	524	524	524	7:43:08	0	332	192	63.36
61	LONAVALA	0	71	71	71	7:27:22	0	66	5	92.96
62	MAJALGAON	0	13	13	13	6:04:08	0	13	0	100.00
63	MALEGAON	0	161	161	161	16:16:04	0	21	140	13.04
64	MALKAPUR	0	34	34	34	3:49:14	0	34	0	100.00
65	MANMAD	0	57	57	57	5:23:53	0	55	2	96.49
66	MEHKAR	0	31	31	31	6:49:07	0	29	2	93.55



Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2024

Period : 01-JAN-24 to 31-JAN-24

Date: 28/02/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
67	MORSHI	0	9	9	9	1:13:20	0	9	0	100.00
68	MURTIJAPUR	0	18	18	18	3:32:59	0	17	1	94.44
69	NAGPUR	0	1278	1278	1278	1:01:46	0	1266	12	99.06
70	NALASOPARA	0	1446	1446	1446	2:45:44	0	1345	101	93.02
71	NANDED	0	650	650	650	7:27:33	0	421	229	64.77
72	NANDURA	0	29	29	29	10:26:28	0	29	0	100.00
73	NANDURBAR	0	136	136	136	5:53:33	0	104	32	76.47
74	NASHIK	0	3429	3429	3429	5:26:43	0	2926	503	85.33
75	NAVI MUMBAI	0	2045	2045	2045	4:11:52	0	1876	169	91.74
76	NILANGA	0	5	5	5	4:36:00	0	5	0	100.00
77	OSMANABAD	0	114	114	114	1:50:15	0	110	4	96.49
78	OZAR	0	16	16	16	2:41:15	0	16	0	100.00
79	PACHORA	0	12	12	12	7:14:29	0	12	0	100.00
80	PAITHAN	0	15	15	15	13:48:00	0	15	0	100.00
81	PALGHAR	0	253	253	253	1:58:17	0	253	0	100.00
82	PANDHARPUR	0	13	13	13	4:55:23	0	13	0	100.00
83	PANVEL	0	2573	2573	2573	2:35:39	0	2454	119	95.38
84	PARBHANI	0	162	162	162	11:50:15	0	64	98	39.51
85	PARLI	0	23	23	23	13:55:14	0	19	4	82.61
86	PAROLA	0	3	3	3	8:40:00	0	3	0	100.00
87	PATHRI	0	2	2	2	21:56:54	0	2	0	100.00
88	PEN	0	33	33	33	3:49:05	0	33	0	100.00
89	PHALTAN	0	16	16	16	6:52:30	0	16	0	100.00
90	PULGAON	0	3	3	3	12:15:52	0	2	1	66.66
91	PUNE CITY	0	29032	29032	29032	3:41:55	0	25945	3087	89.37
92	PURNA	0	5	5	5	15:22:46	0	5	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2024

Period : 01-JAN-24 to 31-JAN-24

Date: 28/02/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
93	PUSAD	0	30	30	30	7:55:10	0	27	3	90.00
94	RATNAGIRI	0	97	97	97	6:00:45	0	70	27	72.16
95	SAILU	0	2	2	2	7:30:00	0	2	0	100.00
96	SANGAMNER	0	71	71	71	3:55:36	0	70	1	98.59
97	SANGLI	0	406	406	406	2:11:42	0	381	25	93.84
98	SATANA	0	2	2	2	9:00:00	0	2	0	100.00
99	SATARA	0	184	184	184	8:40:43	0	119	65	64.67
100	SHAHADA	0	55	55	55	8:13:05	0	55	0	100.00
101	SHEGAON	0	19	19	19	1:15:47	0	19	0	100.00
102	SHIRPUR	0	8	8	8	7:45:00	0	8	0	100.00
103	SILLOD	0	16	16	16	9:45:00	0	16	0	100.00
104	SINNAR	0	44	44	44	5:39:33	0	44	0	100.00
105	SOLAPUR	0	282	282	282	5:38:30	0	217	65	76.95
106	TALEGAON	0	251	251	251	2:33:11	0	250	1	99.60
107	TASGAON	0	26	26	26	3:48:28	0	26	0	100.00
108	TULJAPUR	0	23	23	23	15:57:18	0	18	5	78.26
109	TUMSAR	0	9	9	9	5:20:00	0	9	0	100.00
110	UDGIR	0	65	65	65	5:47:24	0	53	12	81.54
111	UMARGA	0	13	13	13	12:32:18	0	13	0	100.00
112	UMARKHED	0	14	14	14	6:29:07	0	13	1	92.86
113	UMRED	0	14	14	14	3:21:26	0	14	0	100.00
114	URAN-ISLAMPUR	0	36	36	36	3:35:00	0	36	0	100.00
115	VAIJAPUR	0	6	6	6	14:55:52	0	3	3	50.00
116	VASAI	0	195	195	195	2:03:41	0	185	10	94.87
117	VIRAR	0	740	740	740	6:15:03	0	548	192	74.05
118	VITA	0	23	23	23	4:07:50	0	23	0	100.00
119	WADGAON	0	30	30	30	0:48:00	0	30	0	100.00
120	WAI	0	11	11	11	3:00:00	0	11	0	100.00
121	WANI	0	18	18	18	4:15:59	0	16	2	88.89
122	WARDHA	0	18	18	18	0:50:00	0	18	0	100.00

Format: D3 - Townwise Complaint statistics Report

Level of Monitoring:PFC/Mop

Name of State:Maharashtra

Name of Discom:MSEDCL

Report Month:FEB-2024

Period : 01-JAN-24 to 31-JAN-24

Date: 28/02/2024

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complaints closed within SERC time limit
123	WARORA	0	8	8	8	5:45:00	0	8	0	100.00
124	WARUD	0	5	5	5	4:00:00	0	5	0	100.00
125	WASHIM	0	21	21	21	3:31:26	0	21	0	100.00
126	YAVATMAL	0	121	121	121	1:17:18	0	121	0	100.00
127	YAWAL	0	1	1	1	1:00:00	0	1	0	100.00
128	YEOLA	0	37	37	37	15:48:05	0	30	7	81.08

MSEDCL