

CE/Testing/HT Auto CD Reduction/Cir-14/140

Date: 27.05.2024

CIRCULAR NO-14

Sub: Auto approval of Contract Demand reduction for HT consumers

Ref: 1) NC amendment Version Number : 1.0.11.67, Version Release Date : 25.04.2024
2) MERC (Electricity Supply Code and Standards of Performance of Distribution Licensees including Power Quality) Regulations, 2021


MSEDCL is committed to provide hassle free services to consumer. In order to provide enhanced approval process without manual intervention, Competent Authority directed to implement auto approval facility for Contract Demand reduction for HT consumers. Accordingly auto approval of Contract Demand reduction for HT consumers is implemented as follows.

Eligible Consumers: HT Commercial and Industrial Consumers (Excluding Partial Open Access consumers and Auxiliary Power Supply consumer)

- This auto reduction facility is same as that has been provided during Covid period & is limited to only one occasion per billing cycle as per MERC Regulation.
- Consumer having CD reduction upto lower limit shall be eligible for Auto Approval. This lower limit is as per Circular No. CE/Testing/Standard CT ratio/08 dated 14.05.2020 & is finalized by considering reduction upto 40% of rated primary current of existing CT. The lower limit for auto approval of CD reduction is displayed while applying for CD change.
- Consumers having arrears are not allowed to use this facility as per Clause 5.4 of MERC (Electricity Supply Code and Standards of Performance of Distribution Licensees including Power Quality) Regulations, 2021 and error Pop Up message is displayed to consumer at WSS while applying. In such case, consumer's application shall not be accepted. However consumers having approved installments for paying arrears are allowed to use this facility.
- Effective CD change date allowed shall be minimum (Application Date + 3 day's) and shall be maximum (27th / 28th of next calendar month depending on number of day's in respective month. For e.g. if application date is 15.04.2024, then maximum Effective CD change date allowed shall be 28.05.2024).
- Month end dates are not allowed for Effective CD change date. (For e.g. For 30 day's month, effective date from 28th to 30th shall not be allowed. Similarly, for 31 day's month, effective date from 29th to 31th shall not be allowed).
- Processing fee shall be recovered before auto approval of such CD change application. Hence, application status shall be set to Estimate Approved by default after application submitted by consumer at WSS in order to enable consumer to make payment of processing charges at CSS (online mode only).

- After payment of processing fee from consumer reflected in system and uploading of Test Report at CSS, the application shall be auto approved by system and send to billing next day.
- It is mandatory to pay processing fee within 2 days from application date and to upload Test Report upto Effective CD change date in order to avail auto CD reduction. Processing fee to be paid through online mode only. Consumer can pay estimated amount & upload Test Report immediately also.
- If consumer does not pay processing fee within 2 days from application date or does not upload Test Report upto Effective CD change date, then application shall be auto cancelled by system.
- Consumers with SD arrears are not allowed to use this facility.
- Consumers can opt for cancellation of application upto one day before Effective date.
- For Enhancement of Contract Demand of existing HT consumers, auto approval is not allowed being subjected to technical feasibility.

It is requested to take necessary action for implementation of auto approval of CD reduction & ensure that eligible consumer avails the online approval facility without hard copy submission. All field officers are therefore requested to take due note of the revised Procedure and follow the same hereafter. The copy of circular is available on www.mahadiscom.in.


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