Maharashtra State Electricity Distribution Company Limited
Tender No: CGM(IT)/AMS/2021-22/3
Version: 1.0
Date: 02.06.2021

BID NOTICE

The Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer), hereby invites sealed bids from eligible bidders for Tender for **Appointment of an Agency for "Application Maintenance Services (AMS) towards Support, Maintenance & Enhancement of SAP – ERP, HRMS, Payroll, ESS & Dashboard systems for 5 years".** Entire bidding document is available on MSEDCL e-Tendering Website https://etender.mahadiscom.in/ as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL's website. Prospective bidders are therefore requested to regularly check the website for any updates.

Tender Fee: **Rs. 29,500/-** (incl. 18% GST) via ONLINE PAYMENT ONLY (Non-Refundable)

Bid Security: The bid must be accompanied with Bid Security for an amount equal to Indian ***Rs.34,68,000 (Rupees Thirty-Four lakhs Sixty-Eight thousand)*** (incl. 18% GST) for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The bid security can be paid online on eTendering portal or can be in the form of a Demand Draft or an Unconditional Bank Guarantee from any Nationalized / Scheduled Bank in favour of the Maharashtra State Electricity Distribution Co. Ltd., payable at Mumbai as mentioned in details in Tender Document (RFP).

The BG/DD EMD (original copy) should be submitted to this office on or before submission date and time.

Calendar of Events Event	Date and Time
Begin Sale of RFP Document	02.06.2021
Date and time of Pre-BID Meeting	09.06.2021 at 11.00 Hrs.
Date and time of submission of Bids	24.06.2021 at 17.00 Hrs.
Date of Bid Opening	24.06.2021 at 17.30 Hrs.

Pre-Bid Meeting code: http://bit.do/AMSTENDER2021-22

Qualifying Requirements:

1. The bidder should be a single company registered / incorporated in India under companies act 1956 and 2013 or LLP with registered office in India and should have been in operation in India, from minimum last 2 years.

2. The bidder must have minimum average annual turnover of Rs. 50 Crores of last three audited Financial Years (2016- 17, 2017-18, 2018- 2019). If the audited balance sheet of FY 2019-2020 is available, then the minimum average Annual Turnover of last 3 Audited Financial Years i.e. FY 17-18, FY 18-19 & FY 19-20 will be considered.

3. The Bidder should have positive net worth for last three audited financial years (2016- 17, 2017-18, 2018-2019). If the audited financial sheets of FY 2019-2020 are available, then the Net Worth of last 3 Audited Financial Years i.e. FY 17-18, FY 18-19 & FY 19-20 will be considered.

4. The bidder's relevant experience in Implementation/Support of the SAP ERP in India or abroad during last 10 years (i.e. between the period from FY2011-12 to FY2020-21), involving at least any three functionalities as mentioned as below:

   1) Finance and Control (FICO)
   2) Project System (PS)
   3) Material Management (MM)
   4) Plant Maintenance (PM)
   5) Human Resource Modules

   a) A single project costing not less than Rs 24 Cr (excluding taxes) OR
   b) Two projects each costing not less than Rs 15 Cr (excluding taxes) OR
   c) Three Projects each costing not less than Rs 12 Cr (excluding taxes)

   Note:
   i.   All the projects mentioned in the experience must be a completed project.
   ii. If the project mentioned in the experience is executed by JV/Consortium, where bidder is one of the JV partner/consortium member, the role of bidder in the project should be clearly mentioned along with value of contract pertaining to bidder's role in the project. In support of this, bidder has to submit a copy of agreement or client certificate.
   iii. The order value should be excluding license cost.
   iv. Multiple POs for maintenance & support work from same client will be considered as a single project. In such case, cost of project will be sum of value of all such POs in a project.
   v.   Experience should be on ECC 6 EHP 5 or above.
   vi. Projects done for in-house use of parent company, associate companies (with common stakeholders) would not be considered. However, projects done for external customer(s) by parent company or fully owned subsidiaries would be considered.

5. The Bidder should have minimum SEI CMMi level 3 certification.

6. The bidder company shall have a valid GSTN Number, PF Code and PAN.

7. The bidder company must have a team of at least 200 consultants on its rolls having experience in various modules of SAP, in-memory database implementation (HANA), analytical & business intelligence reporting and have sound knowledge of databases like Sybase.

8. The bidder must not be under a declaration of ineligibility / banned / blacklisted by any State or Central Government / any other Government institutions in India for any reason as on last date of submission of the Bid or convicted of economic offence in India for any reason as on last date of submission of the Bid. Bidder should comply all conditions mentioned in MSEDCL POLICY & PROCEDURE FOR DEBARRING OF AGENCY (enclosed as Appendix 1).

9. Bidder should not have violated / infringed on any Indian or foreign trademark, patent, registered design or other intellectual property rights any time anywhere in India.

Brief Scope of Work:

Bidder shall provide Application Maintenance Services (AMS) towards Support, Maintenance & Enhancement of SAP – ERP, HRMS, Payroll, ESS & Dashboard systems for 5 years" as under:

1. **Support, Maintenance & Enhancement** of all existing SAP-ERP modules at MSEDCL for the period of 5 years (SAP-ERP modules are FICO, MM, PM, PS, PO, HRMS, ESS and all custom developed modules on SAP platform).

2. **Up-gradation of SAP-ERP, Solution Manager & Migration of Database**

   a.   Upgradation of existing SAP-ERP from ECC 6.0 EHP5 to ECC EHP8 (or latest version)

   b.   Upgradation of Solution Manager from 7.1 to 7.2 (latest version)

   c.   Database migration from Sybase to HANA version 2.0 (or latest available version) and technical upgrades of existing SAP ERP Modules. Code adjustment, if any, required for migration to HANA database.

3.   **Support, Maintenance & Enhancement of Dashboards at MSEDCL: -**

   a.   BOBJ administration & development (Lumira/Xcalcius/Webi/Crystal reports/ Design studio/Data services etc).

   b.   Database Administration for Sybase IQ and HANA database.

4.   **Support, Maintenance & Administration of Sybase ASE 16 Enterprise Edition database for** Centralized Consumer Billing system.

Note: At Present MSEDCL's SAP landscape is deployed on AWS cloud.

Chief General Manager (IT),
MAHAVITARAN, Prakashgad, 4th Floor
Plot No G-9, A.K. Marg, Bandra (East),
Mumbai 400 051
Email – itetender@mahadiscom.in

Pre-Bid Query Format

Tender Name: *Appointment of an agency for Application Maintenance Services (AMS) towards Support, Maintenance & Enhancement of SAP – ERP, HRMS, Payroll, ESS & Dashboard Systems for 5 years.*

Tender No.: **CGM(IT)/AMS/2021-22/3**

Name of the Company:

Name of Key Person:

Key Person Contact details: Mobile: Email:

Tender Purchased: YES/NO:

RFP Section & Clause

Sr.	Clause No.	Page No.	RFP Section & Clause	Query

Note:

1. It is to be noted that Pre-Bid Queries must be sent within **two days** after Pre-Bid meeting in the *above prescribed format only*. Any query sent afterwards shall not be entertained.

2. Pre-Bid queries should be sent on ***itetender@mahadiscom.in*** only. Other mode of communications shall not be accepted.

3. MSEDCL is not bound to reply all the queries.

4. Replies of Pre-Bid Queries shall be published on MSEDCL e-Tender website.